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## **Interim Results 2006**

#### 12th September, 2006

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### **Financial Highlights**

- > Turnover steady at £1.11 billion
- > Profit before tax up 77% to £14.5 million
- > Eps up to 4.3p (2005: 1.2p)
- > Strong balance sheet, £91 million at period end
- > £74 million returned to shareholders in July
- > Interim dividend maintained at 2.5p

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### **Operational Highlights**

#### > UK

- Encouraging performance of Technology Solutions
- Progress in embedding our shared services delivery model
- Strong growth in Computacenter Direct and Software business units
- > Germany
  - Return to profit
  - Significant Managed Services contract wins
- > France
  - Improved performance
  - Intensified product margin pressures

### Looking Ahead

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Significant efforts continuing across the Group to improve competitiveness

> Outlook for full year in line with expectations



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### **Financial Review**

**Tony Conophy** 

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### Group – Profit and Loss Account

	2006	2005	Growth 2006 / 2005
	£m	£m	%
Revenue	1,114.9	1,151.6	(3.2%)
Cost of sales	(969.6)	(1,009.3)	(3.9%)
Gross profit	145.3	142.3	2.1%
Gross profit %	13.0%	12.4%	0.7%
Other Operating Expenses	(133.3)	(137.5)	(3.1%)
Operating Profit (pre IFRS 2)	12.0	4.8	152.2%
Operating profit %	1.1%	0.4%	0.7%
Share-based payments	(0.6)	0.7	(185.8%)
Operating Profit	11.4	5.4	110.9%
Net finance income	3.0	2.7	11.6%
Share of associate	0.1	0.1	(16.9%)
Profit before tax	14.5	8.2	76.7%
Income tax expense	(6.4)	(6.1)	5.9%
Tax Rate %	(44.3%)	(73.9%)	29.6%
Profit for the year	8.1	2.1	277.5%
Earnings per share			
– basic & diluted	4.3p	1.2p	258.3%

### Group: Operating Profit Split by Half Year

UK

#### H1 H2 H1 H2 H1 2004 2004 2005 2005 2006 £m £m £m £m £m 29.3 34.5 14.9 17.2 16.4 (1.5) 2.5 6.5 6.5 0.5 Germany (2.0) (7.9) (1.4) (5.4) (4.7)

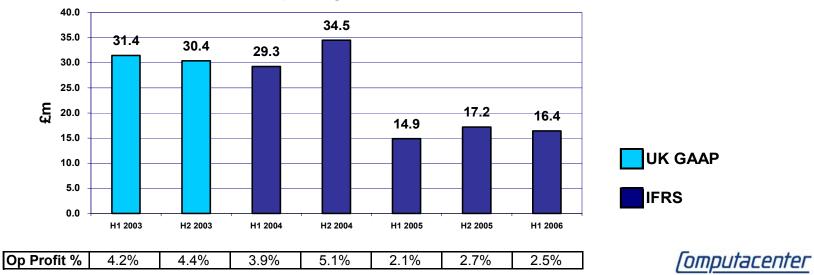
France BeLux 0.1 (0.1) (0.1) (0.1) (0.0) 36.2 29.9 5.4 22.2 11.4 Group

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# UK – Revenue and Operating Profit

#### £m H1 2003 H2 2003 H1 2004 H2 2004 H1 2005 H2 2005 H1 2006





**UK Revenue** 

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### UK – Profit and Loss Account

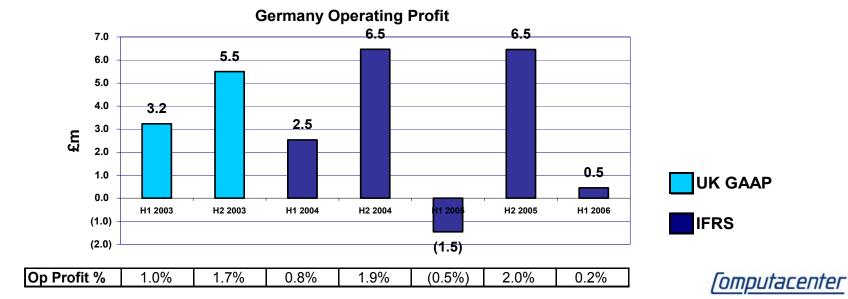
	2006	2005	Growth 2006/2005
	£m	£m	%
Revenues	661.1	715.5	(7.6%)
Gross Profit	91.1 <i>13.8%</i>	88.1 <i>12.3%</i>	3.4%
Other Operating Expenses	(74.7) (11.3%)	(73.2) (10.2%)	2.0%
Operating Profit	16.4 2.5%	14.9 2.1%	10.3%
Headcount *:			
Direct	3,047	3,192	(4.6%)
Indirect	1,655	1,649	0.3%

(\* period end headcount, incl RDC)

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# Germany – Revenue and Operating Profit

#### **Germany Revenue** 400 344 350 319 318 316 312 300 298 300 250 £m 200 150 100 50 0 H1 2003 H2 2003 H1 2004 H2 2004 H1 2005 H2 2005 H1 2006



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### Germany – Profit and Loss Account

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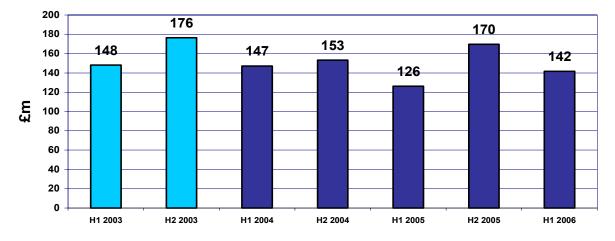
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	2006	2005	Growth 2006 / 2005
	£m	£m	%
Revenues	297.7	300.0	(0.8%)
Gross Profit	<b>40.4</b> <i>13.6%</i>	<b>40.7</b> <i>13.6%</i>	(0.8%)
Other Operating Expenses	(39.9) (13.4%)	(42.2) (14.1%)	(5.3%)
Operating Profit	0.5 0.2%	(1.5) <i>(0.5%)</i>	(130.9%)
Headcount *:			
Direct	2,506	2,488	0.7%
Indirect	1,074	1,025	4.8%
(* period end headcount)			

(\* period end headcount)

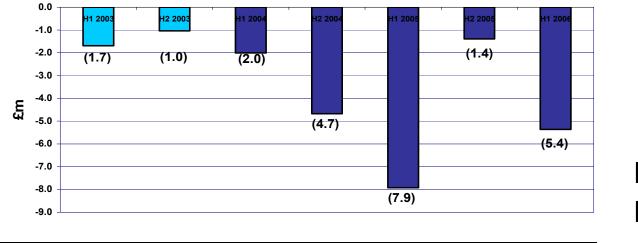
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# France – Revenue and Operating Profit



France Revenue





 Op Profit %
 (1.1%)
 (0.6%)
 (1.4%)
 (3.1%)
 (6.3%)
 (0.8%)
 (3.8%)

### France – Profit and Loss Account

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	2006	2005	Growth 2006 / 2005
	£m	£m	%
Revenues	141.7	126.2	12.3%
Gross Profit	12.6 8.9%	12.4 9.8%	1.8%
Other Operating Expenses	(18.0) <i>(12.7%)</i>	(20.3) (16.1%)	(11.6%)
Operating Profit	(5.4) (3.8%)	(7.9) (6.3%)	(32.4%)
Headcount *:			
Direct	568	614	(7.5%)
Indirect	430	459	(6.3%)

(\* period end headcount)

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#### BeLux – Profit and Loss Account

	2006	2005	Growth 2006 / 2005
	£m	£m	%
Revenues	14.4	9.8	46.7%
Gross Profit	<b>1.2</b> 8.3%	<b>1.0</b> <i>10.6%</i>	15.1%
Other Operating Expenses	(1.3) <i>(8.9%)</i>	(1.1) (11.7%)	11.7%
Operating Profit	(0.1) <i>(0.6%)</i>	(0.1) (1.1%)	(22.4%)
Headcount *:			
Direct	102	87	17.2%
Indirect	18	18	0.0%
(* pariod and headcount)			

(\* period end headcount)

Group – Revenue by Business Segment			COM	PUTACENTE	PLC
	2006	2005	5	Growth 2006 / 2005	
	£m	£m		%	_
Product	846.8	8	93.8	(5.3%)	
Technology Solutions Support and Managed services	59.3 208.8		52.8 205.0	12.2% 1.9%	
Services	268.1	2	257.8	4.0%	
Total group	1,114.9	1,1	51.6	(3.2%)	_

### Group – Cash from Operations

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	2006	2005	Growth 2006 / 2005
	£m	£m	%
Cash flows from operating activities			
Operating profit	11.4	5.4	110.9%
Depreciation / amortisation	7.7	8.9	(13.4%)
Share based payments	0.6	(0.6)	(189.2%)
Profit / loss on disposal of fixed assets & investments	0.3	(0.2)	(273.5%)
Decrease in inventories	12.8	27.8	(53.7%)
Decrease in trade and other receivables	14.2	29.8	(52.3%)
Decrease in trade and other payables	(41.6)	(5.4)	667.6%
Dividend received from associate	0.2	0.3	(33.0%)
Currency and other adjustments	(0.1)	0.6	(112.0%)
Cash generated from operations	5.6	66.6	(91.6%)
Cash from operations as % Operating Profit	48.8%	1,229.0%	

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### Group – Summary Cash Flow

2006 2005 Growth 2006 / 2005

	2000	2003	2006 / 2005
	£m	£m	%
Cash generated from operations	5.6	66.6	(91.6%)
Income taxes paid	(4.7)	(12.6)	(62.3%)
Net cash flows from operating activities	0.8	54.0	(98.5%)
Net cash flows from investing activities	1.6	(2.1)	(173.9%)
Net cash flows from financing activities	(8.6)	(30.8)	(72.1%)
Net(decr) / incr in cash and cash equivalents	(6.2)	21.1	(129.3%)
Net foreign exchange difference	(0.2)	2.5	(106.3%)
Cash and cash equivalents at 1 January	132.9	80.5	65.0%
Cash and cash equivalents at 31 Dec	126.6	104.1	21.6%
Net Funds consists of :			
Cash and cash equivalents	126.6	104.1	21.6%
Factor financing	(33.8)	(16.8)	101.2%
Finance leases	(0.6)	(0.7)	(6.9%)
Bank Loan	(1.5)	(0.3)	354.6%
Net Funds	90.6	86.3	5.0%

### Group – Balance Sheet

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	2006	2005	Growth 2006 / 2005
	£m	£m	%
Property, plant, equipment	77.5	86.2	(10.2%)
Intangible assets	9.7	9.6	1.8%
Investments	0.2	0.2	6.4%
Deferred tax asset	5.6	1.5	260.6%
Non-current assets	93.0	97.5	(4.7%)
Inventories	87.7	88.2	(0.5%)
Trade and other receivables	365.1	388.3	(6.0%)
Prepayments	68.4	59.8	14.5%
Cash and short-term deposits	161.9	144.8	11.8%
Current assets	683.2	681.1	0.3%
Total assets	776.1	778.6	(0.3%)
Trade payables	171.0	178.1	(3.9%)
Provisions <1yr	1.6	1.7	(6.8%)
Other current liabilities	257.0	263.3	(2.4%)
Current liabilities	429.7	443.0	(3.0%)
Provisions >1yr	13.4	14.7	(9.1%)
Other non-current liabilities	1.6	4.8	(67.9%)
Non-current liabilities	14.9	19.6	(23.6%)
Total liabilities	444.6	462.6	(3.9%)
Net assets	331.5	316.0	4.9%

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### **Group – Key Ratios**

	Jun 2006	Dec 2005	Jun 2005
Stock (days)	21	23	20
Debtor (days)	51	51	46
Creditor (days)	35	39	34
Working Capital (days)	37	36	32

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## **Operational Review**

**Mike Norris** 

### Agenda

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- > Group revenue by type
- > UK Services
- > UK Product
- > Germany
- > France

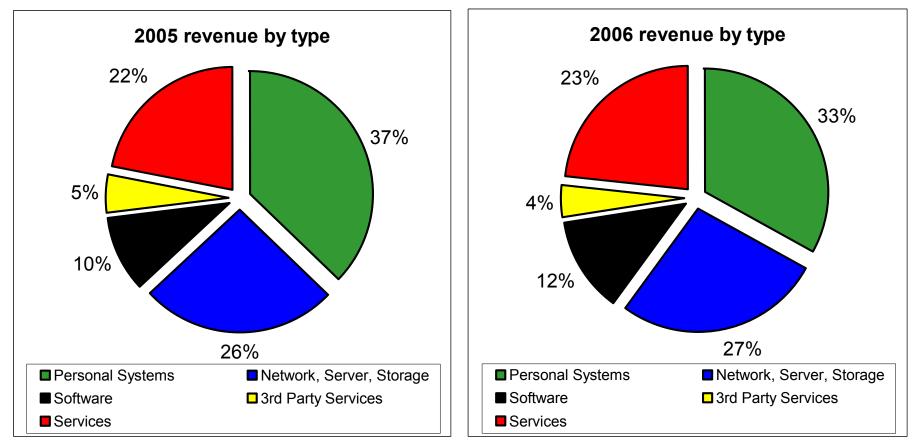


### Group

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#### Group

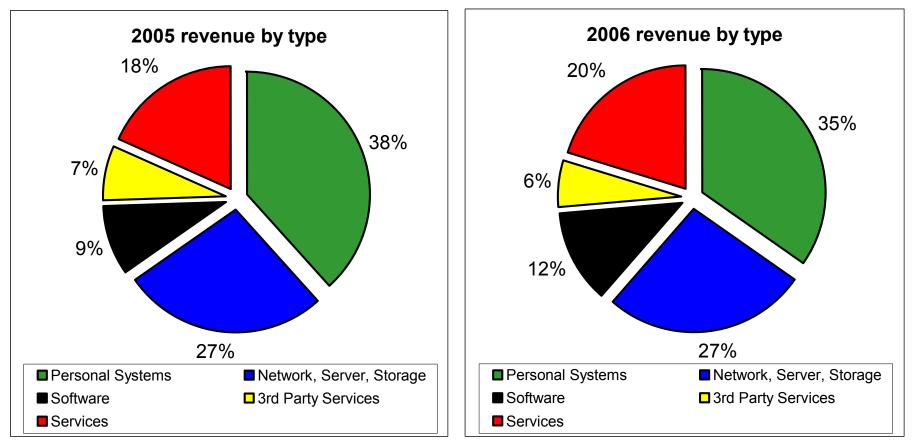


### UK

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#### UK



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### **UK Services Strategy**

- We are an IT infrastructure services provider that works with IT departments to reduce cost and increase the value of IT to users
- Invest in services we can share across that customer base such as helpdesks, datacentres, disaster recovery and technical skills
- > Accelerate the growth of our Managed Services business
- Capture value from the superior scale of our engineering and maintenance activities by sharing more resource across our customer base
- > Broaden the depth and range of our technical services activities

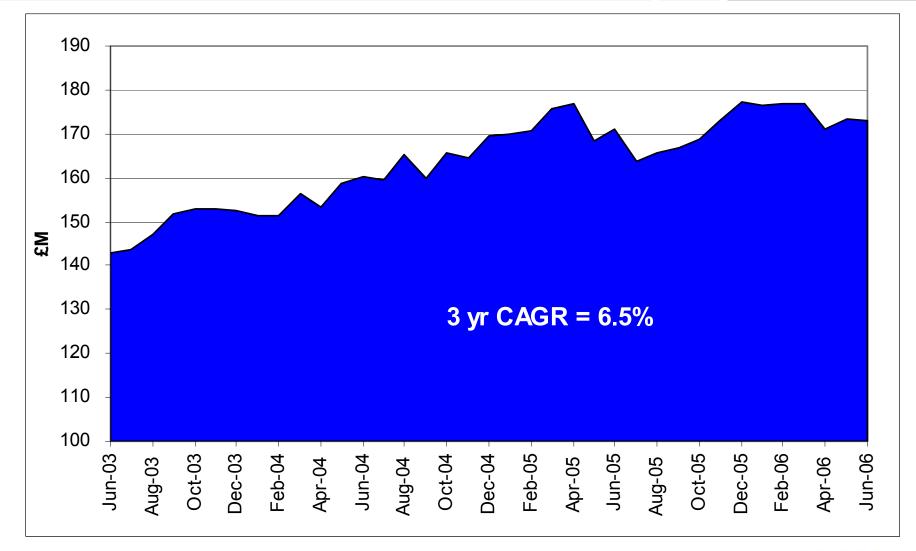
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### **UK Services Highlights**

- Source of a number of projects
- > Particular success in datacentre virtualisation and datacentre moves
- Contractual services growth in the first half was modest
- > The pipeline for the remainder of 2006 looks better
- Growth in 2007 will rely heavily upon the renewal of some large contracts
- > We are broadening our offering to increase growth opportunities
- > We have had some modest success working as a subcontractor with the large systems integrators, but are hoping for more in the future

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#### **UK Contract Base**



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### **UK Product Strategy**

- Re-engineer our product business to deliver lower cost account management
- Invest in systems to continually drive down supply chain costs
- > Build a sizeable presence in the mid market business sector
- Create a specialist software business unit to increase our market share
- Improve our margins by increasing our market share in enterprise products

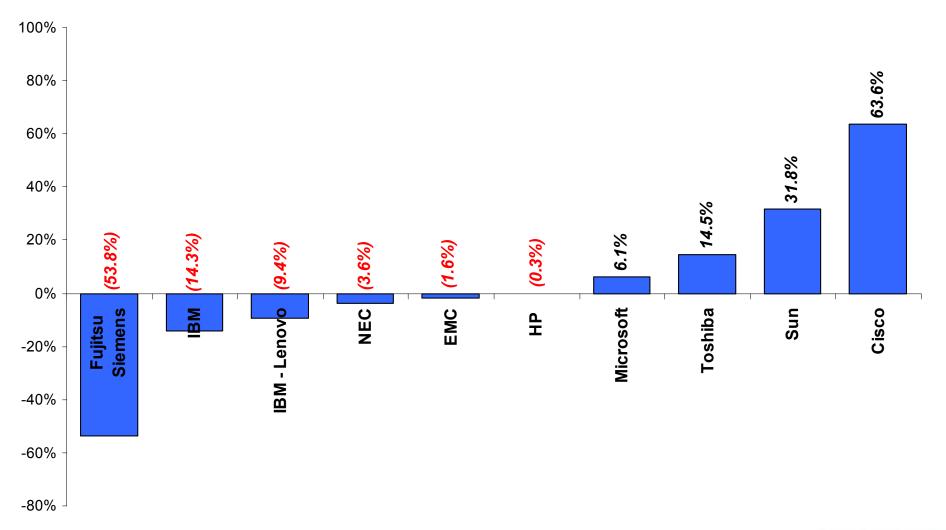
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### **UK Product Highlights**

- > Product price decline in the order of 10% compared to H1-05
- Improved product margins due to operational rigour and a more favourable business mix, particularly lower trade distribution sales and higher demand from the financial services sector
- Continuing shift towards enterprise products
- > Our focused software business unit has had a successful start
- Computacenter Direct saw good organic growth but much remains to be done
- CCD, our trade distribution arm, has had a challenging six months

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#### Vendor Share H1-06 v H1-05

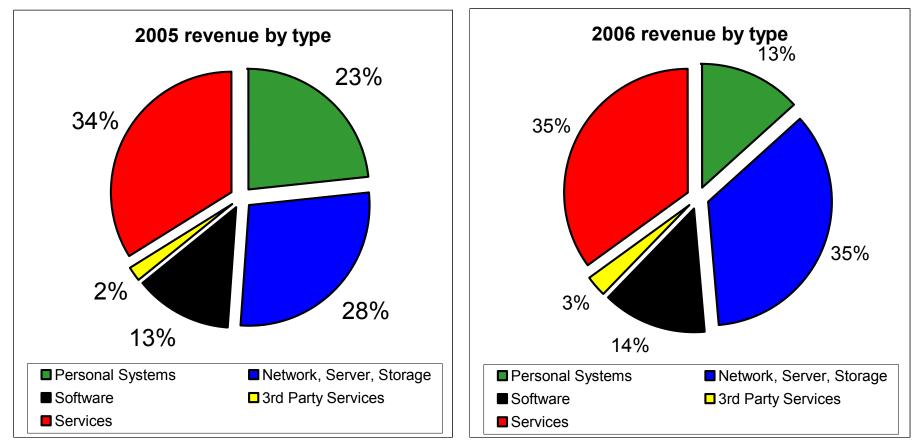


#### Germany

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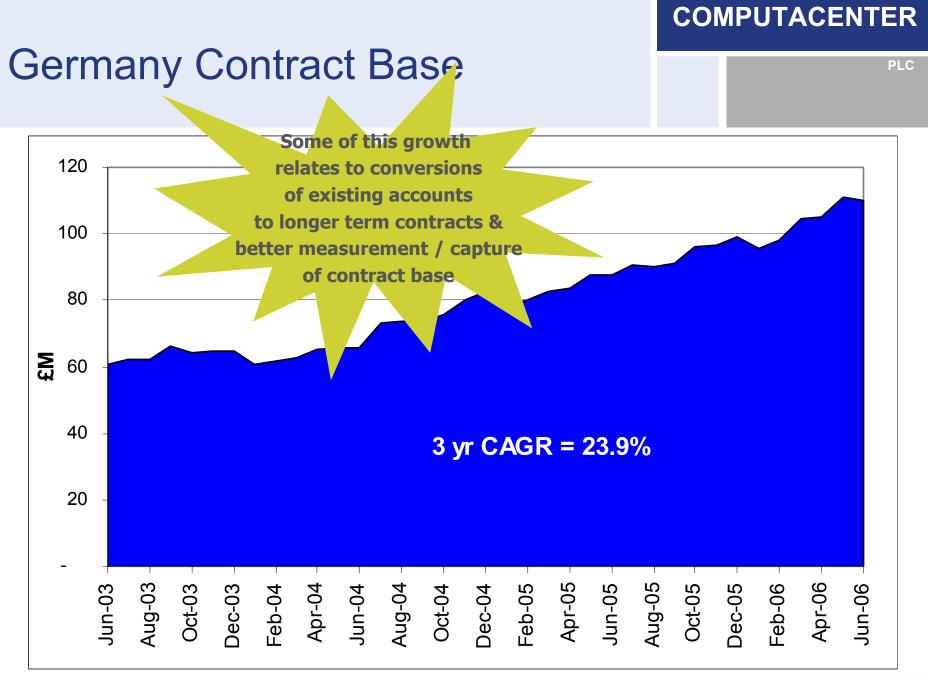
#### Germany



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### **German Highlights**

- The first half produced a modest profit and an improvement on last year helped by the absence of the loss making contract we had in 2005
- > Good growth in services
- Sood new Managed Services wins which will help revenue in the second half but wont make a positive contribution to the bottom line until well in 2007
- > Particular success in voice over IP solutions
- Similarly to the UK, driving hard to develop our shared services offerings around managed desktop and datacentre
- > Very weak first half for desktops and laptops

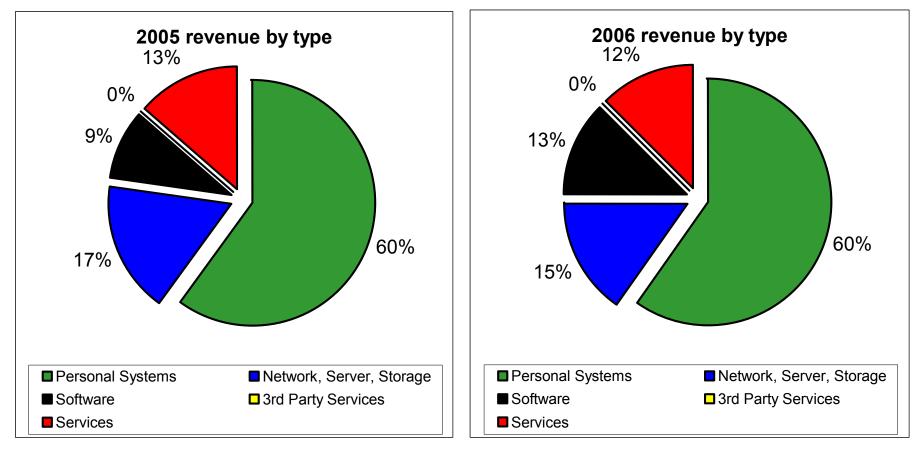


#### France

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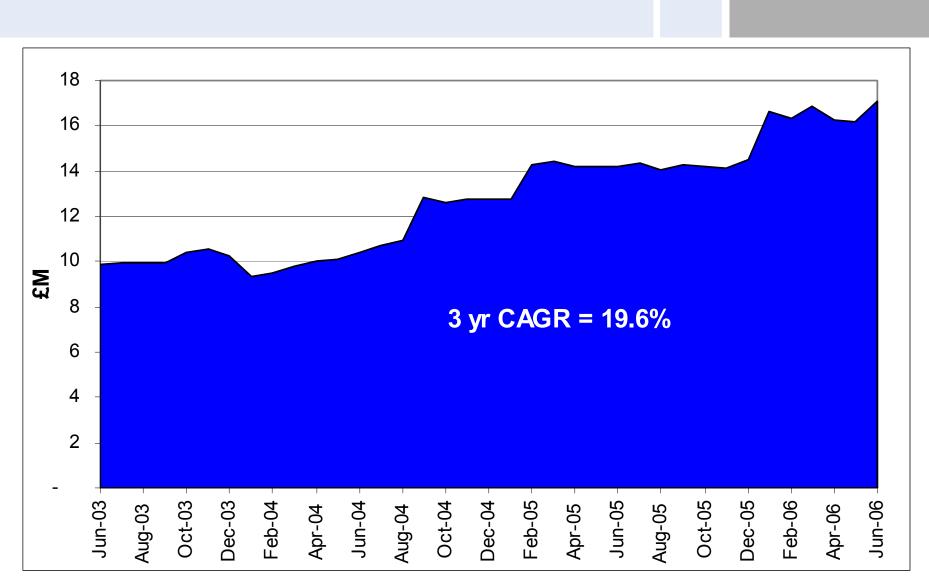
#### France



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### **French Highlights**

- Increased revenue, partially due to our largest customer spend patterns, but not solely
- Severe margin pressure intensified due to vendor direct strategies
- Reduced operating loss aided by non re-occurring costs in H1-05
- > Improved services utilisation
- > The market remains extremely competitive
- We have had some success in services but have a long way to go to gain true national scale



**France Contract Base** 

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### Looking Ahead

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Significant efforts continuing across the Group to improve competitiveness

> Outlook for full year in line with expectations



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## **Interim Results 2006**

#### 12th September, 2006